


URPC Highways Reporting Log

All issues were reported to Staffordshire County Council via the Report It function

www.staffordshire.gov.uk/reportit

Salting and gritting map

<https://www.staffordshire.gov.uk/transport/staffshighways/winterdriving/salting/Saltingroutes.aspx>

Reported issue – location and requested action	Date reported	Highways reference number	Follow up date	Comments
Pot hole and flattened black/white posts on corner of A522/Waterloo Farm, Pigeonhay Lane, Beamhurst, ST14 5dy	21.10.2017	4094161 4201024	24.10.2017 01.03.2018 23.05.2018 01.11.2018 20.02.2019 10.06.2020 24.07.2020 19.01.2022	Sent photo of large pot hole and flattened black and white posts.  01.11.2018 – clerk called highways for an update, as noticed this still not completed – scheduling team advised they will highlight it 20.02.2019 – this is with the scheduling team, as a CAT 3 10.06.2020 Reported again, as main road has been repaired, but this is still on their system as awaiting scheduling team. 24.07.2020 This is an update to your enquiry dated 10/06/2020 in relation to PIGEONHAY LANE. A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction. 19.01.2022 – received an email from SCC to say this issue is on going.
The Cedars Hollington Lane STramshall ST14 5AJ guttering installed and water being discharged onto the road	28.01.2020	4186841		Resident reported it and provided photos
Flooding on Road, blocked culvert under road. Dairy Farm, High Street,	10.04.2020	4196935 Reported again	22.04.2020 06.05.2020	Map included of area, with arrow to culvert and map of drains in the area. This is an update to your enquiry dated 10/04/2020 in relation to HIGH STREET.

Stramshall, ST14 5AG Lamp post 23 Lamp post 22		4198897 New Ref for 20.01.2021 report 4224656	15.05.2020	A highways officer has now considered your enquiry and added the following notes to your report: We have visited the location provided with your report but have been unable to identify any defects that require remedial works at this time. It might be that the problem has now been resolved. However; if you believe there is still an issue that requires attention may we kindly ask that you contact us again with your reference number so that we can verify the location details. Sent to Councillors 22.04.2020
			28.05.2020	
			20.07.2020	
			Closed	
			Reopened 20.01.2021	Trevor Mellor will carry out a site visit today 06.05.2020.
			19.04.2023	15.05.2020 – Site visit carried out, Landowner cleared mud from grid at entrance to pipe, Clerk reported again, providing lamp post 23 as a location. 28.05.2020 This is an update to your enquiry dated 15/05/2020 in relation to STRAMSHALL ROAD. A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction – jetting machine 20.07.2020 This is an update to your enquiry dated 15/05/2020 in relation to STRAMSHALL ROAD . Works have taken place in response to your report. Other works in the area might still be pending and any unresolved defects will continue to be monitored via our routine safety inspections. reopened 20.01.2021 Clerk took photos of the flood water on the road and reported the issue again. The landowner believes that Lamp post 23 has been installed through the drain and that is why it is going onto the road, not through the drain. Included map of drains for the area with report. 23.11.2022 SCC updated Clerk with the following: Enquiry 4224656 20/01/21the answer was given: Enquiry Closed. A drainage solution funded by STW and the County Council has finally been agreed. This will be delivered in the current financial year Parish Council are asking for lamp post to be removed – see minute Reference: 23.04.004
Road sign broken A50 – A518 junction	15.07.2020	4205119	17.07.2020	Cllr provided photo of broken sign Dear Mrs Uttoxeter Rural Parish Council. This is an update to your enquiry dated 15/07/2020 in relation to A518 ASHBOURNE ROAD.

Nearest postcode ST14 5AA The McDonalds				A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction.
Bramshall Village Sign not visible as overgrown hedge on verge on industrial estate side of the village Nearest postcode Daisy Bank, Stone Road, Bramshall, ST14 8SH	4216133	23.10.2020	23.04.2021 13.12.2022 Closed	<p>Checked for update on SCC Website – notes are: Your enquiry is currently allocated to a Highways officer and will be updated as soon as possible. We receive around 4000 highway related reports every month. But we have a limited number of officers to investigate and respond to these.</p> <p>Update on 13.12.2022 An operational team have visited the location you provided in your report and can confirm that work has already taken place to address the issue, and no further tasks are planned at this time</p>
Bennetts Lane, gullies blocked by mud Bramshall ST14 5BN	4231297	23.02.2021	19.03.2021	<p>This is an update to your enquiry dated 23/02/2021 in relation to BENNETTS LANE.</p> <p>A highways officer has now considered your enquiry and added the following notes to your report:</p> <p>Thank you for your enquiry work has already been raised for multiple gullies in this location and will be carried out as soon as scheduling and resources allow</p>
Give Way Sign – Damaged Bennetts Lane/Stone Road, Bramshall ST14 5BG	4238240 4255484 4202868 4265245	15.04.2021	27.04.2021 17.09.2021 Reported again, new number issued 01.01.2022 Reported again 04.01.2022 10.03.2023	<p>Two photos sent with report, the sign will fall into the road if not repaired soon.</p> <p>This is an update to your enquiry dated 15/04/2021 in relation to BENNETTS LANE.</p> <p>A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction.</p> <p>17.09.2021 Reported again, as sign in danger of falling.</p> <p>Reported number 4202868 – reported by resident on 23.06.2021</p> <p>01.01.2022 reported again, as Chairman provided two photos.</p> <p>This is an update to your enquiry dated 01/01/2022 in relation to BENNETTS LANE.</p> <p>A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction.</p> <p>the triangle sign has now fallen into the tree and pole is still in danger of falling over.</p>
Pavement tarmac damage, Olive	12.10.2021	4257847	04.11.2021	Reported by resident at October 2021 meeting.



Tree, High Street, Stramshall ST14 5AL			12.04.2022	<p>SCC updated:</p> <p>This is an update to your enquiry dated 12/10/2021 in relation to HIGH STREET.</p> <p>A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction.</p> <p>We have not yet been able to coordinate resources to resolve the enquiry you raised, due to high demand for reactive maintenance work across our road network.</p> <p>We write to assure you that we have not forgotten about the issue and will endeavour to schedule the necessary works as soon as is practicably possible.</p>
Trees obstructing visibility on Stafford Road, nearest postcode Loxley Hall School, ST14 8RS	22.10.2021	4258923		Reported by councillor in October 2021 meeting
Issue	Date	SCC reference	Dates of follow ups	Comments
<p>Grit Salt bin – Salt Box</p> <p>requested by resident for Bramshall. Location verge on B5027/Church Lane Near The Croft driveway, Stone Road</p> <p>Nearest Postcode ST14 5BQ</p>	08.12.2021	<p>4263468</p> <p>Community Grit Bin request</p> <p>4275940</p>	<p>17.12.2021</p> <p>01.02.2022</p> <p>22.03.2022</p> <p>14.06.2022</p> <p>09.12.2022</p> <p>03.01.2023</p> <p>16.01.2023</p> <p>CLOSED</p>	<p>Resident requested, SCC advised to use Report it, so area can be accessed. If SCC says no, we can adopt a community salt bin.</p> <p>An assessment has been undertaken at this location and does not qualify under the winter maintenance policy for a grit bin, This area Church Lane junction of Stone Road Bramshall, Scores 60 out of the required 100 points when assessed against the winter service policy “WS7” form.</p> <p>Stone Road and Church Lane are both on gritting routes</p> <p>I am sorry that I cannot be more positive in my response.</p> <p>Parish Council will investigate Community Grit Bin</p> <p>The Parish Council voted to request a community Grit Bin in meeting 01.03.2022</p> <p>Sent photos to SCC of the location – it is just after The Croft driveway.</p> <p>Asked SCC for an update</p> <p>Asked SCC for an update – advised that job number 2286519 is still awaiting scheduling, but has been escalated.</p> <p>Grit Bin installed</p>

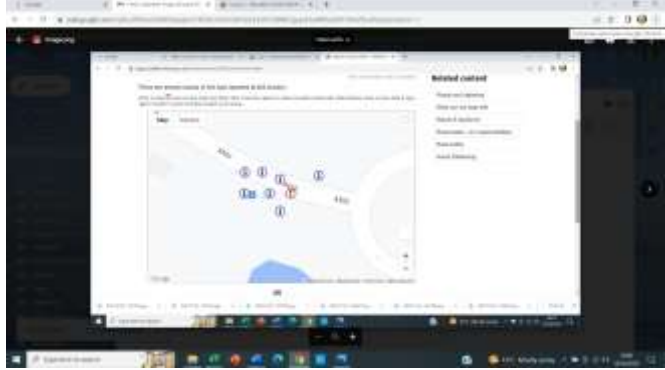
<p>Road Sign – direction arm is broken - Junction of Church Lane and B5027</p> <p>Nearest Postcode ST14 5BG</p>	21.12.2021	4264631	04.01.2022	<p>The direction arm on the Road side sign has broken. Photos x2 attached.</p> <p>This is an update to your enquiry dated 21/12/2021 in relation to STONE ROAD.</p> <p>A highways inspector has now assessed the site you reported and arranged a non-urgent works instruction.</p>
<p>Gully Blocked</p> <p>Opposite Entrance of</p> <p>The Walled Garden, St Michaels Road, Stramshall Uttoxeter ST14 5DU</p>	08.02.2022	4269411		Resident reported this issue via private email address
<p>Creighton Lane, Stramshall, ST14 5AF</p> <p>Flooding continues on corner (Bridge Cottage end)</p>	22.02.2022	<p>4271697</p> <p>4280335</p>	<p>08.03.2022</p> <p>03.05.2022</p> <p>04.04.2023</p>	<p>Included two photos – one with drain covered in water and the other with no water, so can see comparison.</p> <p>08.03.2022 – highways updated Current Status: No Further Highways Action</p> <p>03.05.2022 – Reported again and asked if Landowner could be contacted, so water has somewhere to go – attached two photos, one of the flooding and one of the drain</p> <p>Council resolved to approach new land owner to find a solution.</p>
<p>Dairy Farm, High Street, Stramshall, ST14 5AG</p> <p>Flooding on side of road – locally it has always been thought that Lamp Post M23 and M22 have been installed through drain, hence water leaves open ditch and travels down the side of road</p>	23.02.2022	<p>4271842</p> <p>4276225</p>	<p>08.03.2022</p> <p>23.03.2022</p>	<p>Reported with photos and map of drains in area.</p> <p>This has been reported many times and SCC have put cameras down, but still no resolution.</p> <p>08.03.2022 – update from Highways</p> <p>We have visited the location provided with your report but have been unable to identify any defects that require remedial works at this time. No further Action</p> <p>Reported again on 23.03.2022</p> <p>SEE other entry for this issue above</p>

to the first open manhole cover				
Dairy Farm, High Street, Stramshall ST14 5AG Lamp post M22	23.11.2022	MREP-345750-3240 CC221120 Lighting for Staffordshire Ref	30.11.2022	<p>Requested that lamp post be removed, due to belief that it is blocking the culvert and causing the flooding on High Street, by Dairy Farm</p> <p>See other reports of this issue in this report</p> <p>Street Lighting Company replied 30.11.2022 with the following</p> <p>The lighting columns in question were replaced in 2007. The new columns were installed in the exact same locations that the old concrete columns were in and no additional excavation was required regarding planting depth.</p> <p>I have looked at the plan you sent and have also requested a plan from Severn Trent Water for the same area, which I'm happy to share with you. Both plans show the location of the waste water system to be in the highway, not the verge where the columns are installed. I would have thought that in the 15 years the new columns have been in place any potential damage would have been noticed and reported sooner.</p> <p>Unless you can provide some evidence that we have damaged the culvert then for the purposes of this concern we will now consider the matter closed.</p>
30mph signs in Stramshall, from Poppits Lane all the way down high street to Broomyclose lane Nearest postcode ST14 5AL	15.06.2022	4285061	13.12.2022 Closed	<p>Requested to be put 30mph signs on lamp posts or other locations.</p> <p>Legally, 30 mph repeater signs cannot be used on 30 mph roads under normal circumstances. The law relating to traffic signs is contained in The Traffic Signs Regulations and General Directions 2016 (TSRGD) and can be found at:</p> <p>http://tsrgd.co.uk/pdf/tsrgd/tsrgd2016.pdf</p> <p>The Department for Transport (DfT) provides highway authorities with guidance on the TSRGD in the form of the Traffic Signs Manual (TSM).</p> <p>https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/223943/traffic-signs-manual-chapter-03.pdf</p> <p>30 mph repeater signs are prohibited under Schedule 10, Part 4, point 2 of the TSRGD on a 30 mph road with a system of street lighting.</p> <p>A restricted road (i.e. 30 mph) is defined in the Road Traffic Regulation Act 1984, Sections 81 & 82, as a road having street lighting columns not more than</p>

				<p>200 yards (183m) apart:</p> <p>http://www.legislation.gov.uk/ukpga/1984/27/contents</p>
<p>Alder Bank Filling Station postcode ST14 8RU</p> <p>Junction of A518/Watery Lane</p> <p>Overgrown vegetation blocking visibility</p>	17.06.2022	4285323	09.08.2022 CLOSED	<p>As you travel from Loxley to Stafford, the hedge/vegetation is on the right hand side and is blocking visibility on the corner.</p> <p>The exact location is where the A518 has a junction with Watery Lane and the overgrown vegetation is opposite Watery Lane. The junction has a history of fatalities and therefore the Parish Council consider this request to be urgent.</p> <p>09.08.2022 – SCC provided the following: Logged On: 17/06/2022</p> <p>Request Type: ARBS – Hedge Overgrown</p> <p>Location: STAFFORD ROAD, LOWER LOXLEY</p> <p>Current Status: Unable to Action</p> <p>The County Council carry out grass cutting on highway verges to improve visibility and road safety. In urban areas grass verges are generally cut six times a year. However, some of this work is enhanced by the local District / Borough Council.</p> <p>The County Council is not in a position to carry out works to improve the aesthetics or tidiness of an area and as such grass cuttings are left to mulch down into the verge areas rather than be collected.</p> <p>The County Council carry out Rural grass-cutting broadly on roads with a speed limit of 40mph or above on to maintain visibility and to ensure the safety of highway users and there are various contractors engaged in this work on our behalf, around the county.</p> <p>In rural areas, our higher priority routes are cut three times each year to a width of 1 metre; lower priority routes are cut twice. Visibility splays at junctions and bends are generally cut to full width.</p> <p>The problem you have reported has been inspected and as it is not currently posing a safety issue, the site will be treated according to the programme as above and will continue to be monitored during routine inspections.</p>
<p>Lowley Hall School</p> <p>On A518 Junction with Bennetts Lane ST14 8RS</p>	17.06.2022	4285321	09.08.2022 CLOSED	<p>As you travel from Loxley Lane/Bennetts Lane to join the A518 (Stafford Road), the vegetation/hedges is blocking the visibility of road users and is causing a hazard.</p> <p>This junction is dangerous without the visibility issue and the Parish Council consider this to be an urgent request.</p> <p>09.08.2022 SCC updated</p> <p>Logged On: 17/06/2022</p>

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Narrow Road Sign, by Railway Crossing/Bridge on Bennetts Lane/Loxley Lane – pushed over and turning wrong way so no one can see it	22.06.2022	4285778	<p>24.06.2022</p> <p>22.12.2022</p>	<p>Cllr provided two pictures that were submitted.</p> <p>A highways officer has assessed the site you reported and arranged a non-urgent work instruction. The outcome of the assessment means this defect does not pose an immediate risk to public safety.</p> <p>Our priority is to be effective at responding to the most serious problems on the network, therefore we are unable to provide a delivery date for defects of a non-urgent nature, until such time that resources become available.</p> <p>22.12.2022 - We have not yet been able to coordinate resources to resolve the enquiry you raised, due to high demand for reactive maintenance work across our road network.</p> <p>We write to assure you that we have not forgotten about the issue and will endeavour to schedule the necessary works as soon as is practicably possible.</p>
<p>Spath Roundabout B5030 /A518 meet in Spath pine trees damaged and road signs damaged</p> <p>ST14 5AP</p>	29.07.2022	<p>4289581 Signs</p> <p>4289585 tree damage</p> <p>4293537 damaged trees</p>	<p>06.09.2022</p> <p>21.03.2023</p>	<p>Clerk reported to MJ Barretts and they requested reporting to SCC, as they only cut grass and significant damage to the trees has occurred. Reported as two, the signage damage and the tree damage</p> <p>06.09.2022 SCC replied to 4289585 to say they could not find the tree on the roundabout, so reported it again, this time with photos on</p>

		reported again 13.09.2022		<p>13.09.2022</p>   <p>Update received 21.03.2023 We have not yet been able to coordinate resources to resolve the enquiry you raised, due to high demand for reactive maintenance work across our road network.</p> <p>We write to assure you that we have not forgotten about the issue and will endeavour to schedule the necessary works as soon as is practicably possible.</p>
JCB Beamhurst – pot hole by bus stop near roundabout Nearest postcode ST14 5PA	12.10.2022	4296031	14.10.2022 Closed	<p>Add photo – JCB Beamhurst pot hole 2</p> <p>SCC replied with the following:</p> <p>Thank you for your enquiry. We can confirm that work has been raised for multiple defects in this area, which will be carried out as soon as scheduling and resources allow.</p>
JCB Beamhurst – pot hole by bus stop near roundabout – opposite side of road to above Nearest postcode ST14 5PA	12.10.2022	4296033	14.10.2022 closed	<p>Added photo – JCB Beamhurst pot hole 1</p> <p>SCC replied with the following:</p> <p>Thank you for your enquiry. We can confirm that work has been raised for multiple defects in this area, which will be carried out as soon as scheduling and resources allow.</p>
JCB Beamhurst – deep pot hole on edge of roundabout Nearest postcode ST14 5PA	12.10.2022	4296035	14.10.2022 closed	<p>Added photo – JCB Beamhurst pot hole 5</p> <p>SCC replied with the following:</p> <p>Thank you for your enquiry. We can confirm that work has been raised for multiple defects in this area, which will be carried out as soon as scheduling and resources allow.</p>

JCB Beamhurst – deep pot holes in centre of road Nearest postcode ST14 5PA	12.10.2022	4296038	14.10.2022 Closed	Added photo – JCB Beamhurst pot hole 4 SCC replied with the following: Thank you for your enquiry. We can confirm that work has been raised for multiple defects in this area, which will be carried out as soon as scheduling and resources allow.
Screen shot of all reports of all issues on JCB Beamhurst roundabout Sent email to SCC Highways Team for an update	12.10.2022		Closed, see above SCC reply	
Tree Damage to Plum and Damson within the Queens Canopy planting– Hollington Lane, Stramshall ST14 5AJ Contractors damaged two tree trucks, residents sent a number of letters and photos to Council	21.03.2023	4316667	19.04.2023	Photos sent – saved in Meeting folder 04.04.2023 SCC Highways advised to report and ask for an inspection by SCC Tree Officer to the Plum and Damson Tree that are damaged. 19.04.2023 Parish Council replaced the two damaged trees – Minute Reference 23.04.005 and resolved to make a claim for the cost to SCC. Your claim form has been forwarded to the Highways Claims Management Team. Your reference number is: 7019289
Cul de Sac or Deadend sign at entrance to Church Croft, Bramshall ST14 5DE	31.03.2023	4318923		Resident made the request, as van drivers do not know cul de sac.

Issue		Date Reported	Highways Reference	
Stramshall Road Markings Slow for entrance to village Top of St Michaels Road (Pear Tree House) Nearest Postcode ST14 5AH		11.11.2022	4299396	
Stramshall Road Markings 30 mph on road and teeth at entrance Top of St Michaels Road, (Pear Tree House) ST14 5AH		11.11.2022	4299397	
Stramshall Road Markings Slow on the Road St Michaels Road, ST14 5AQ (by No 8)		11.11.2022	4299398	
Stramshall Road Markings Stop marks on road have been tarmac over by pot hole repairs Broomyclose Lane ST14 5AN		11.11.2022	4299399	
Stramshall Road Markings Teeth on the road Dairy Farm High Street ST14 5AG		11.11.2022	4299401	
Stramshall Road Markings Slow on Road Opposite Church Farm Close, High Street ST14 5AL		11.11.2022	4299403	
Spath Road Markings Slow on Road Carlton Manor entrance Spath ST14 5AD		11.11.2022	4299404	
Spath Road Markings Red Box and Slow on Road Spath Cottages Spath		11.11.2022	4299405	

ST14 5AE		
Spath Road Markings Slow on Road Car Wash by Spath Cottages Spath ST14 5AE	11.11.2022	4299406
Spath Road Markings Slow and Red Box worn away Between Bridge Barn Cottage (Creighton Lane) and Spath Cottages ST14 5AF	11.11.2022	4299407