

15<sup>th</sup> September 2021

Dear customer,

**We're renewing the water mains in Bramshall;**

We're committed to delivering a high-quality, reliable water supply to our customers. As part of our improvement programme, we will be renewing the old existing 400mm PVC water main on Bramshall Road with a new 400mm ductile iron main, as well as installing a new 225mm high performance polyethylene water main on Bramshall Road and Stocks Lane. Completing these works will contribute to the security and reliability of your water supply.

**When is it happening?**

The project is due to start on Monday 4 October 2021, starting on Bramshall Road, outside The Old Bramshall Inn, working towards the junction of Stocks Lane for approximately six weeks before entering Stocks Lane for a further five weeks. The project is expected to take eleven weeks to complete.

**Will this affect traffic?**

In order to complete this work as safely and efficiently as possible, Bramshall Road and Stocks Lane will be closed in sections as we complete the work. Details are as follows;

1. Bramshall Road, from outside the Old Bramshall Inn to the junction Stocks Lane – Monday 4 October for approximately six weeks.
2. Stocks Lane – Monday 15 November for approximately five weeks.

A suitable diversion will be in place while the roads are closed and access will always be maintained to frontages. Pipe, fittings, storage and spoil will be located within the road closures and will move from Bramshall Road into Stocks Lane as we progress with the works.

We apologise for the inconvenience this may cause, however by doing so, it will help us complete the works as safely and efficiently as possible.

These details are subject to change dependant on acceleration of the works or any unforeseen circumstances that we may encounter. As this is a long term project, we will be providing updates on our website which you can access by visiting the following link:  
[www.south-staffs-water.co.uk/bramshall](http://www.south-staffs-water.co.uk/bramshall).

### **Will this affect my water supply?**

We aim to complete the works with as little disruption to you as possible. However, we may need to turn off your water supply for a short period of time. If we do need to shut off your supply, we will provide as much notice as possible.

### **Thank you**

This work will improve the quality and reliability of your water supply. We would like to apologise in advance for any disruption it may cause and thank you for your patience.

If you need any further information or assistance during the work, please speak to a member of our team on site or call us on 0800 389 10 11.

Thank you for working with us.

Yours faithfully,

**John Stone**  
**Works Supervisor**

#### **COVID-19:**

Our colleagues follow the necessary Government hygiene measures and we would be grateful if you would maintain the two-metre social distance rule if you are passing our workers or if you need to talk to them.

#### **Priority Services Register:**

If you'd need help in an emergency if your water was off, our Priority Services Register can help. If you have a medical condition, disability or children aged under 5, please visit our website to register: <https://www.south-staffs-water.co.uk/register-for-extra-help> or call 0800 389 10 11.